



SEE WHAT JUST A FEW OF OUR SATISFIED CLIENTS ARE SAYING ABOUT US.....

"The response from Suntell's Customer support is prompt and efficient. I always either receive immediate assistance or am kept informed as progress is made in resolving any issues that we have."

Dewight Connerly
Computer Solutions
First Security Bank & Trust

"Our external audit team said that SDI was easy to work with and saved them time and travel between locations, as well as time that would otherwise be spent searching for files. I can't say enough about the efficiency, standardization and ease of use of Suntell's imaging product and what it brings to our organization. I am able to view loan documents without leaving my office. It saves time, and allows for a quicker response regarding any file issues. It also eliminates the need to manually transfer files from branch to branch for review."

Cheryl Strand, VP
Northwestern Bank

"Suntell surpassed our expectations. Not only with their software, but with their customer service as well. The rule of thumb I always ask myself after a software installation is, "would I make the same decision again", and in this case there is no doubt whatsoever, we definitely made the right decision."

Tom Aleshire, COO
Eastwood Bank

"We have been using Suntell for over ten years. It is user friendly and I have had no problem training new staff on it. Our examiners have complimented the overall package it produces. I prepare most of my month end and board reports using the information from Suntell."

Sherri Pennington, VP
The Community Bank

"Our bank is pleased that we are completing the imaging process with Suntell as our provider. We are particularly satisfied with the Security capabilities in SDI. It is very important for customer privacy to only allow access to areas required by a bank employee's job duties, and Suntell allows for us to control this."

Tricia Ricker, Loan Support
The Lyons State Bank

"The change brought about by the use of Suntell Document Imaging was nothing short of revolutionary. It put our occupation and career choices back in our grasp. It brought us out from underneath the paper avalanche. You almost can't believe it until you see it. The files just disappear. The time spent on putting information in the files, on getting something from the file for a customer, on moving files to the vault, is eliminated. It's like going

back 30 years to when the entire file consisted of just a few pieces of paper. Once you get used to it, you can never go back to paper files. You are no longer a serf to the paper system. Our bank's last state exam took 30% less time because of the imaging system. That was 30% fewer billable hours, and 30% less time spent looking at the files. You can't put a dollar value on that."

Douglas Farmer, EVP
Park Bank

"I have worked with Suntell for the past 7 years as the Network Administrator for Community National Bank. I deal mainly with Suntell's technical support department. I know when I call in to them, I'm going to get their full attention and somebody there is going to be able to answer my issue, or we will figure out what is going on together. Suntell support representatives are always attentive and eager to help in the event that their services are needed".

Billy Hatfield, Network Administrator
Community National Bank

"We are a small institution, and Suntell has greatly benefited us. It is straight-forward and easy to learn, and meets the needs that we have. The automated Documentation Tracking process saves us time and makes the post-closing process more streamlined."

Norma Storey, Senior Vice President/Cashier
First National Bank of Girard

"The agriculture renewal process goes much more smoothly with the use of Suntell's Ag Exam product. We are able to store detailed information on our customer's cash flows and balance sheets, and like how reports display the information. I would recommend this financial tool to any bank that needs a robust agricultural analysis product."

Luke Rickertson, Vice President
Gothenberg State Bank

"The implementation of the product was great. Suntell went at our pace and answered all questions and was able to quickly work with different scenarios that came up. DocTracking reports easily show us what we have completed and what we still need to follow-up on. We were able to configure this area to specifically meet our needs."

Stephanie Schade, Commercial Banking Specialist
Home Savings Bank

"It is quite a testament to our belief in Suntell as an organization that we continue to look for additional products and services that will integrate and complement the decision that we've already made. Part of the strategy of our bank is to adapt to customer needs, and Suntell allows us to do that. We can't just be a "fill in the blank" organization. We just keep finding more ways that we can use the system and are always trying to get the most that we can out of the Suntell products."

Todd Schneider, Senior Vice President
Home Savings Bank

SUNTELL